**Use case name:** OnlineSupport Low Priority

**Participating actor:** Initiated by Online Supporter

Communicates with User

**Flow of events:**

1. The Online Supporter fills username and password to the related text field then clicks login button.
2. OnlineFood checks correctness of the information entered by the user and fetches the sceen where the online support button, support subject and support informations are exist.
3. The Online Supporter clicks the support button.
4. OnlineFood fetches the screen which contains text field for Online Supporter and User able to online conversation about support of ordered food problem .
5. The Online Supporter responds Users message online to the related text field and then click the send button.

**Entry condition:** The User is registered before the system.

The User is ordered food before this sign up.

**Exit condition:** The Online Supporter have to be respons him/her message.

**Quality Requirements:** This use case extends the ChooseCountry. It is initiated by the system whenever the food ordering problem occurs at that time the User and the OnlineSupporter messaging with each other about occured problem.